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### **Cairo International Airport Implements Quantum Aviation Solutions' BagScan to Assist with Transfer Baggage**

**Atlanta, Georgia, April 21, 2010** - Cairo International Airport (CAI) implemented Quantum Aviation Solutions' BagScan, baggage reconciliation solution (BRS), at Terminal 3 serving EGYPTAIR and Star Alliance members. In addition to providing baggage reconciliation and tracking, BagScan facilitates improved baggage performance within Star, by proactively alerting their baggage operation, of hot connecting baggage and related flights. The airport purchased BagScan as part of a suite of integrated products offered by ARINC.

BagScan interfaces with the Airport Operational Database (AODB) and receives real-time flight information to assist baggage handlers with the management of transfer baggage. According to Garry Earner, Vice President EMEA, Quantum Aviation Solutions, "In this case, the interface with the airport's AODB helps BagScan provide a richer picture of the transfer baggage operation. With visibility of estimated and actual arrival times, in particular delayed arrivals, users can now prioritise resources to better manage hot connect baggage, thus reducing instances of costly short-shipped baggage."

Quantum Aviation Solutions enhanced BagScan's Workstations and Hand Held Scanners to allow users at CAI access to the system in Arabic or English. User documentation is also provided in Arabic and English to assist with training and operations. Earner added, "BagScan was selected because of Quantum's focus on baggage management, commitment to customer service and flexibility in delivering individual product enhancements, such as BagScan's new Arabic front-end."

Quantum Aviation Solutions has collaborated with ARINC on other baggage reconciliation projects. Paul Hickox, Regional Director, ARINC, stated "As a partner of Quantum, we were aware of the success of BagScan at other locations such as Indira Gandhi International Airport (IGIA). Quantum has proven to be customer-focused, enhancing BagScan to meet regional demands. We felt confident that Quantum could deliver a full-featured baggage reconciliation solution with the added benefit of giving users at Cairo the ability to operate the system in Arabic."

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Terminal 3 is utilized by EGYPTAIR and Star Alliance carriers such as Austrian Airlines, bmi (British Midland), Lufthansa, Singapore Airlines and SWISS International.

### **About Cairo International Airport**

Located at the crossroads of Africa, the Middle East, Europe and the Persian Gulf, Cairo International Airport (CAI) is a gateway to Africa and the Middle East and a regional hub for millions of visitors to Egypt. Cairo International Airport is the main hub for Star Alliance member EGYPTAIR. With the newly opened Terminal 3, Cairo International Airport is now able to serve over 22 million passengers. For more information about Cairo International Airport, please visit [www.cairo-airport.com](http://www.cairo-airport.com).

### **About ARINC**

ARINC Incorporated, a portfolio company of The Carlyle Group, provides communications, engineering and integration solutions for commercial, defense and government customers worldwide. Headquartered in Annapolis, Maryland, with regional headquarters in London and Singapore, ARINC is ISO 9001:2008 certified. For more information, visit the web site at [www.arinc.com](http://www.arinc.com).

### **About Quantum Aviation Solutions**

Quantum Aviation Solutions was established in 2005 by a team of airline industry experts with deep and lengthy experience in the areas of baggage handling and management. BagSuite includes BagScan, a baggage reconciliation system (BRS) and BagTrail, a baggage management system (BMS). Quantum acquired BagSuite as the first member of a family of airline and airport solutions and services. Quantum is headquartered in Atlanta, Georgia with offices in London and New York. BagSuite is currently used by over 50 airlines and airports worldwide. For more information, please visit [www.quantum.aero](http://www.quantum.aero).

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