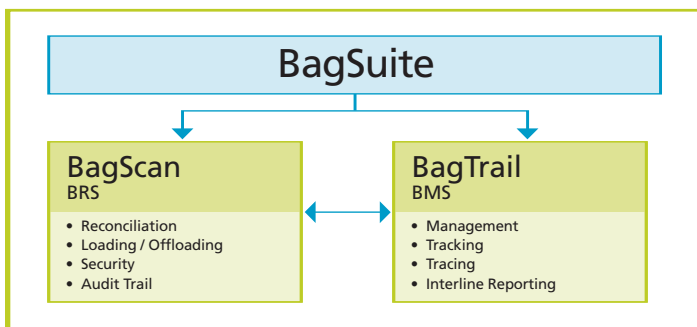


# BagSuite

*The Baggage Information Monitoring Solution*



Delayed luggage is every airline customer's nightmare. To successfully reduce or avoid customer service failures, airlines, airports and handling agents are making passenger baggage management a top priority. Quantum Aviation Solution's BagSuite offers users a comprehensive, accurate, user-friendly, scalable, and cost effective baggage information monitoring solution. This suite of integrated technology and services tracks and traces baggage from check-in until final delivery. It is an effective and efficient solution to reduce operating costs while improving passenger satisfaction without compromising airline operations. Its two separate modules can be implemented individually or together to achieve a truly comprehensive baggage monitoring system:

- BagScan, the state-of-the-art baggage reconciliation system (BRS) to quickly identify and locate passengers' checked baggage.
- BagTrail, the flexible baggage management system (BMS) to monitor and provide baggage location data during the entire baggage transportation process.

## Key Benefits

- gathers and prepares baggage information from all connected stations
- traces every bag as it moves through one or more airports
- improves service to passengers by upholding "minimum connection times" for baggage transfer
- reduces lost and mishandled baggage
- increases airline on time performance and passenger safety
- meets all international security measures
- enables on-line, interline, local and transfer baggage handling
- provides full baggage manifest with baggage loading positions
- improves customer service

### Quantum Aviation Solutions Installations

- New York, JFK Terminal 1
- New York, JFK Terminal 4
- Nairobi, NBO
- Budapest, BUD
- Manila, MNL
- Warsaw, WAW
- Cairo, CAI
- Doha, DOH
- Chicago, ORD
- Denver, DEN
- Los Angeles, LAX
- Washington, IAD



### Improving all aspects of baggage management

In a world of ever increasing baggage handling complexity, baggage management has also become an important service factor for airlines to address. BagTrail stores baggage movement information in a consolidated database. Worldwide access enables inquiries and retrieval of this information. Compared to conventional baggage management solutions on the market, this real-time system can locate and monitor all baggage activities, whether irregularities occur or not, at any point in time.

BagScan verifies and authorizes baggage for loading, thereby preventing costly offloading and facilitating on-time departures. This saves airlines' time and money while improving passengers' safety through meeting security requirements.

The suite of baggage management products can be implemented in the following scenarios:

- Airports
- Airline bag-flow monitoring over multiple airports
- Individual airline stations
- Ground handlers with multiple customers

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