

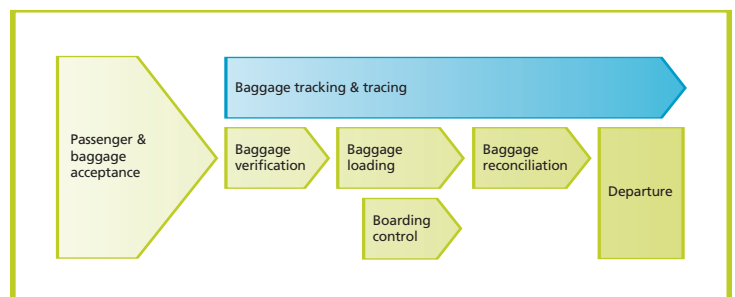
BagScan

The Baggage Reconciliation Solution (BRS)



Delayed luggage is every airline customer's nightmare. To successfully reduce or avoid this customer service problem, airlines, airports and handling agents are making passenger baggage management a top priority. BagScan, the state-of-the-art baggage reconciliation system, is a component of Quantum's baggage information monitoring solution, BagSuite. It quickly and efficiently locates customers' missing luggage, reducing operating costs and improving on time performance and passenger satisfaction.

BagScan instantly identifies baggage to be off-loaded to insure compliance with international security regulations. In a world of ever increasing baggage handling complexity, baggage reconciliation has become an important service factor for airlines to address. BagScan can also be implemented with BagTrail, Quantum's flexible baggage management system (BMS) to monitor and provide baggage location data during the entire baggage transportation process.



BagScan Creates Value

- increases the percentage of on-time departures
- reduces the number of lost and mishandled baggage
- enhances baggage control
- delivers valuable customizable reporting information
- meets international security standards
- increases the efficiency of baggage handling
- enforces baggage segregation strategies



Quantum Aviation Solutions Installations

- New York, JFK Terminal 1
- New York, JFK Terminal 4
- Nairobi, NBO
- Budapest, BUD
- Manila, MNL
- Warsaw, WAW
- Cairo, CAI
- Doha, DOH
- Chicago, ORD
- Denver, DEN
- Los Angeles, LAX
- Washington, IAD

Features and Functions

- enables on-line, interline, local and transfer baggage handling
- easy identification of unauthorized passenger baggage
- fast and efficient location of baggage in the aircraft in case of off-loading
- uses standard IATA RP 1745 baggage messages and standard baggage tags
- sophisticated authentication and authorization mechanism
- utilizes proven technology
- flexible in use due to portable wireless operation
- scalable - it can accommodate a range of working environments, from one airline to multiple airports
- expandable – it can also be implemented with BagTrail, the state-of-the-art baggage management solution
- optional support of RFID baggage tags
- records the time and location of the bag, with multiple user-defined scan locations



Seamless real-time baggage tracking

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